



Quality Policy

At **RMR Engineering**, Quality is an integral part of our Corporate Business Principles. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients. **RMR Engineering** is committed to the effective implementation of the Quality Management System (QMS) in compliance with ISO 9001 Standard.

To achieve this objective, we will:

- Provide services that meet or exceed the standards prescribed in relevant agreements, contracts, codes and statutory obligations.
- Deliver added value to our clients by identifying, monitoring and responding to their needs, expectations and levels of satisfaction.
- Set measurable targets and seek to continually improve the delivery of our services.
- Continually review and improve the effectiveness of the Management System.
- In providing quality services, we will embrace new ideas, technology and innovation. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation within the industry.
- Deliver our projects on time, on budget, and meet or exceed client expectations.
- Ensure our suppliers, contractors and visitors operate in accordance with this policy.

Signature:

A handwritten signature in black ink, appearing to be 'A. H.', is written over the signature line.

Date: 01 September 2019

General Manager